

CIRCULAR

TYPE & NUMBER ELEXON Circular – EL02858

Date 18 July 2018
To BSC Parties and Party Agents
From BSC Operations
Purpose For information

Update: ECVAA System Failure - Monday 16 July, Tuesday 17 July and Wednesday 18 July 2018

What is happening?

The BSC Central Systems, Energy Contract Volume Aggregation Agent (ECVAA) has experienced several connectivity issues this week. Dates and times impacted are as below:

Monday 16 July 2018	18:10 (GMT) to 19:10 (GMT)
Tuesday 17 July 2018	11:50 (GMT) to 12:25 (GMT)
Wednesday 18 July 2018	00:55 (GMT) to 01:25 (GMT)

What is the impact of the failure?

As a result, some BSC Parties may have experienced delays in receiving Acknowledgements and Negative Acknowledgements for Volume Notifications submitted between these times. The system has been restored and is processing files as expected with the cause currently under investigation.

What do I need to do?

If you believe that this failure has affected you, please follow the steps below:

- Email information regarding relevant Volume Notifications to the BSC Service Desk at bscservicedesk@cgi.com before the 'resubmission deadline'. The email must confirm that you attempted to submit those Volume Notifications, but that you missed Submission Deadline as a result of this failure.
- The 'resubmission deadline' is **17:00 (BST) on Thursday 19 July 2018**. If you know that you cannot submit the relevant Volume Notifications in time, please contact the BSC Service Desk before the 'resubmission deadline'.

Is there anything else I need to know?

ELEXON are still investigating the root cause of the connectivity failure and have set up additional monitoring to minimise impact to BSC Parties.

For more information on this circular, please [contact \[bscservicedesk@cgi.com\]\(mailto:bscservicedesk@cgi.com\)](mailto:bscservicedesk@cgi.com).